

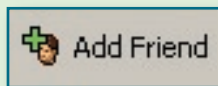
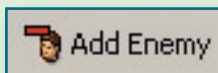
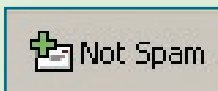
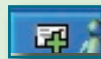
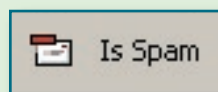
TECHNICAL GUIDE No. 5

Quick Start Guide To Using Spam Inspector

With your new Spam Inspector software you will quickly see a reduction in the level of junk mail getting into your inbox. In addition to sorting the SPAM mail for you Spam Inspector will allow you to fight back by reporting spammers, and removing yourself from unwanted mailing lists.

Spam Inspector has many features, all of which are detailed within the online help. If you want to get straight into using Spam Inspector though, here are some tips to get you started immediately.

FEATURES



When new mail has arrived, if SPAM gets through to your inbox, highlight the spam message and click the Is Spam button to have the message removed. This will help spam inspector learn, and increase its accuracy in the future.

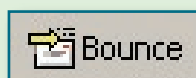
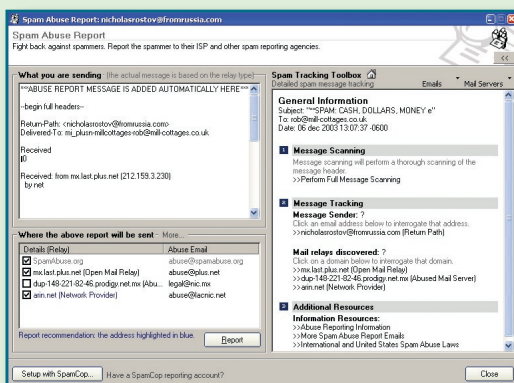
Clicking on the spam inspector tray icon allows you to see any incoming mail that has been quarantined as junk mail.

By default Spam Inspector puts identified spam email into your deleted items folder. If spam inspector incorrectly identifies some of your legitimate email as spam, highlight the mail and click not spam.

If you receive unwanted email from the same person on a regular basis, mark this person as an enemy.

Similarly if you have people whose mail you always wish to receive, regardless of the type or content, you can mark these people as friends, by highlighting one of their emails and clicking add friend.

SCREENSHOT



You can help in the growing problem of junk email by reporting spammers. If you have received a junk mail, and you are certain you have never willingly subscribed, or given your address voluntarily to the sender, or to any companies in their group, highlight the mail and click on report, to report the spammer to internet their internet providers, and other relevant organisations.

If you attempt to block mail that you are being sent because your address is on what Spam Inspector recognises as a legitimate mailing list, Spam inspector will pop up and ask you if you want to unsubscribe – if you do Spam inspector gets your name removed from the list permanently!

Reduce the amount of junk email that is sent to you by bouncing junk email back to the senders – this makes it look as if your address is invalid, or no longer in use, and eventually the spammers may remove your address from their mailing lists. To bounce a spam email, highlight it and click the bounce button.